



SHIPPING & HANDLING

as of Oct 14, 2015

Shipping Charges

Shipping & handling is automatically calculated based on the total value of the order. Calculations are based on shipments to a warehouse or receiving location with a loading dock.

Items value	up to \$1,000.00	\$1,001.00 - \$3,000.00	\$3,001.00 - \$10,000.00	over \$10,000.00
Shipping value	20% of the total items value	18% of the total items value	15% of the total items value	10% of the total items value



PLEASE NOTE: The following are guidelines for pricing. Prices may vary due to different circumstances. Shipments by truck have a minimum of \$120.00, if shipping value is lower the cost for shipping will still be charged \$120.00.

Additional shipping fees

For shipment at residential addresses or shipping to a different address than the billing address

Drop ship fee:

\$25.00

Curbside delivery:

\$120.00

The customer is responsible for unloading the item from the back of the truck and carrying it into their home or office.

or

White Glove Service

tbd

White glove services have to be quoted on a case by case bases. Please call customer support for more information.

Other Fees

Lift Gate

\$85.00

If you require a lift gate there is a \$85 fee and we need to be notified ahead of time

Arranging own shipping

3%

For arranging your own shipping there is a 3% packing fee calculated based on total value of the items.

Re-delivery

\$85.00

If the order could not be delivered at the first attempt by the shipping company.

Restocking

Restocking Fee

25%

Calculated based on item pricing. Customer is responsible for return freight. Items must be returned in same condition as when received.